

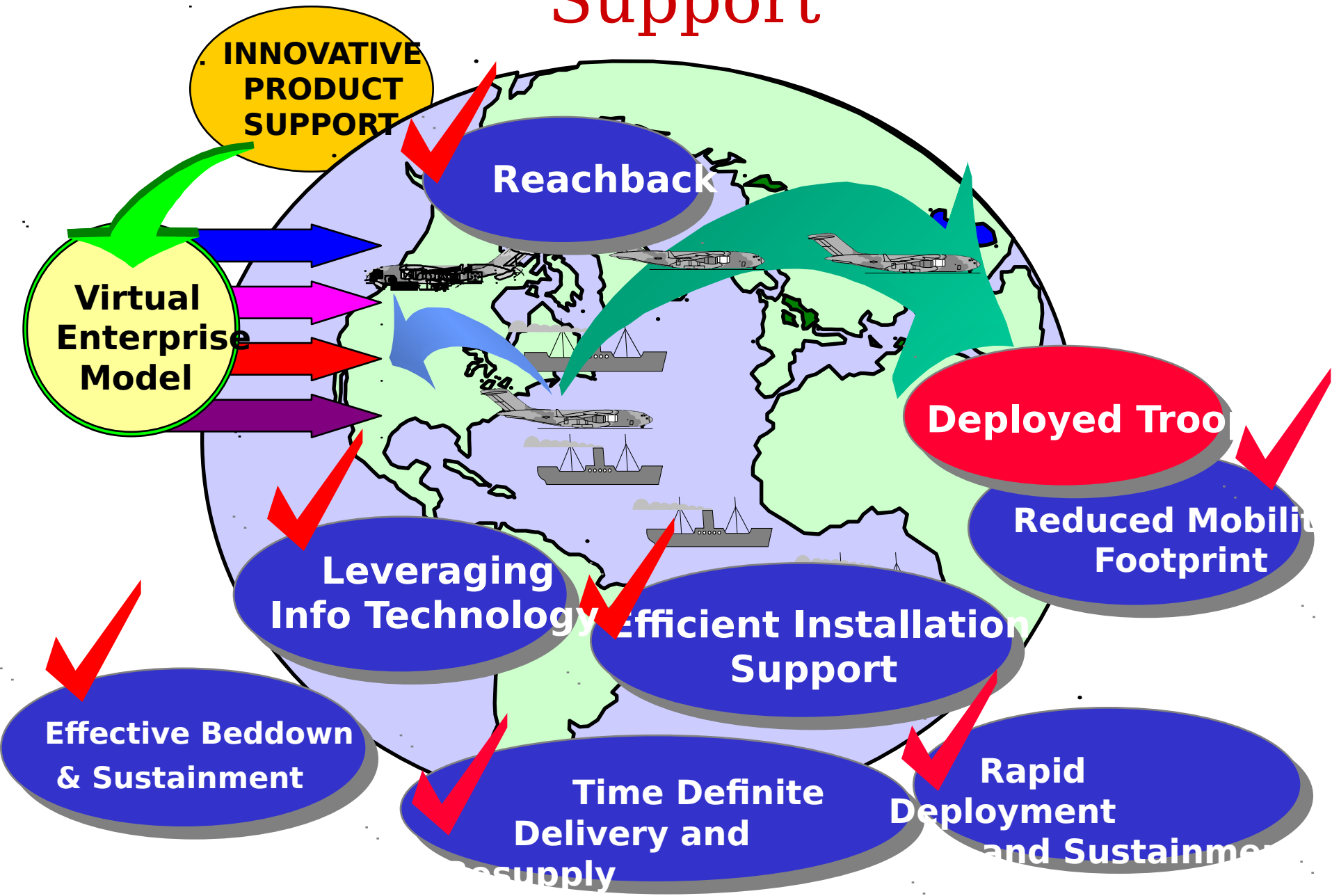
SECTION 912  
PRODUCT SUPPORT  
IMPLEMENTATION  
PLAN: TEAM 2.2 -  
COMPETITIVE  
SOURCING

Grover Dunn

Associate Director of  
Maintenance

AF/ILM

# JV 2010 - Agile Combat Support



# PRODUCT SUPPORT DEFINITION

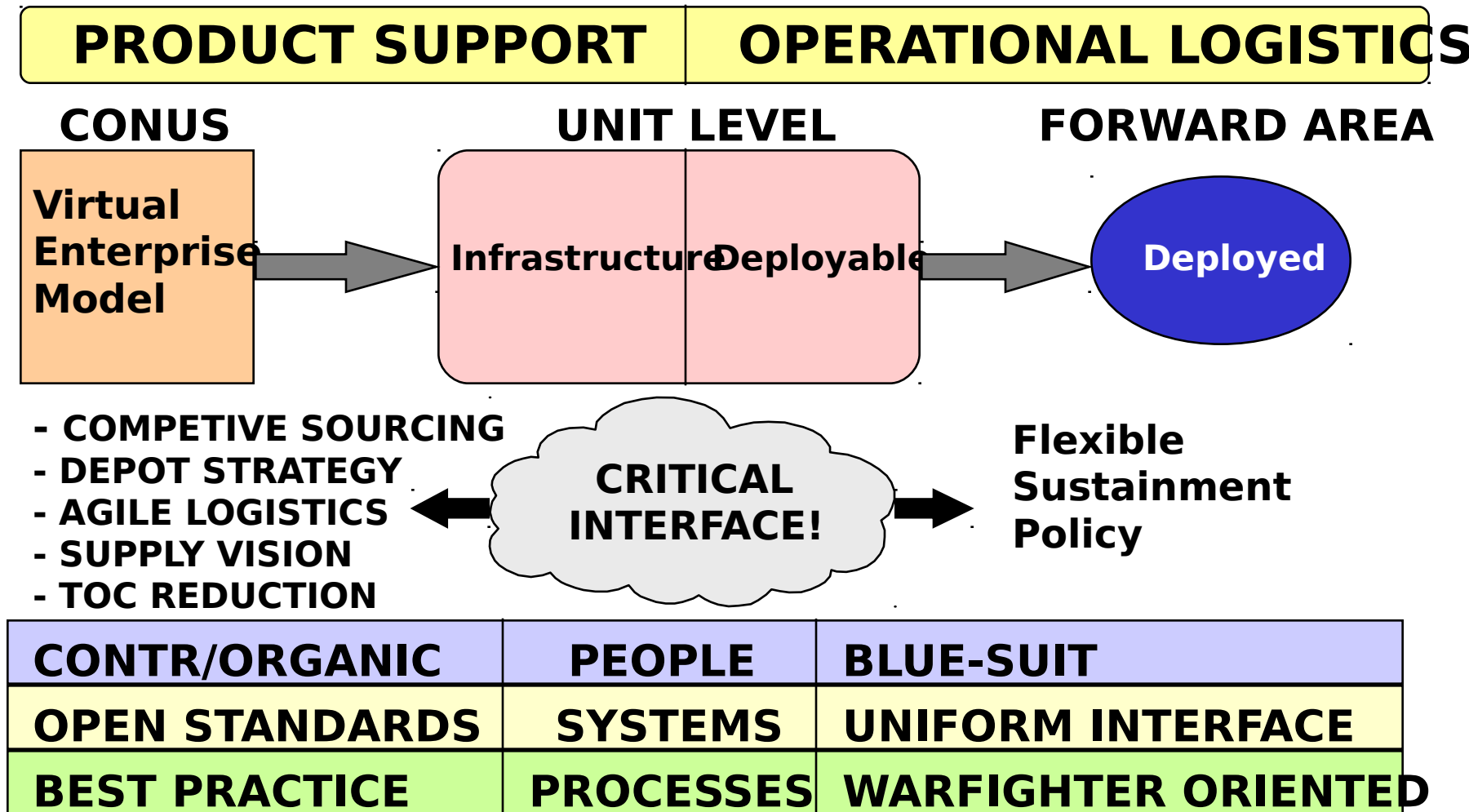
**A package of support functions intended to maintain the readiness and operational capability of a broad category of weapon systems or subsystems. The source of the support may be commercial or organic, but its primary focus will be to optimize customer support to achieve maximum weapon system**

# PROGRAM MANAGER PRODUCT SUPPORT COMPONENTS

- Maintenance Planning and Workload Management
- Initial Provisioning
- Initial Maintainer and Operator Training
- Technical Data Management
- Product Support Engineering
- Inventory Management, Distribution, and Demand Processing
- Configuration Control
- Modification Management

# OUR CHALLENGE:

## ENSURE CONSISTENCY WITH OUR POLICIES



# KEY ENABLERS

LESSONS LEARNED

PILOT

PROTOTYPE

PILOT

PROTOTYPE

PILOT

INNOVATIVE PRODUCT SUPPORT TEMPLATE

Supply

VPV  
DVD

Maintenance

Open  
Systems

Transportation

ITAV  
TDD

Technical  
Data

JEDMICS  
JCALs

Information  
Systems

GCSS  
DII/COE

Engineering

CAIV

TOTAL SYSTEMS  
PERFORMANCE  
RESPONSIBILITY

PUBLIC-PRIVATE  
PARTNERSHIPS

VIRTUAL ENTERPRISE  
MODEL

# INNOVATIVE SUPPORT CONCEPTS

- Direct Vendor Delivery (DVD)/Innovative Contracting
  - Engine Catalog Contracts: 50% AQLT reduction
- VIRTUAL PRIME VENDOR
  - C-130 Propeller
- PUBLIC/PRIVATE PARTNERSHIPS
  - C-130 IWSP; C-5; F-100-229 Engine; LANTIRN
- TOTAL SYSTEM PERFORMANCE CONTRACTS
  - F-117
- CLS/FLEXIBLE SUSTAINMENT
  - C-17; F-15 FLICS
- MORE TO COME...
  - F-22; JSF

# USE A "TEMPLATE" CONSTRUCT

CANDIDATE WEAPON SYSTEM/COMMODITY PROGRAMS

INNOVATIVE SUPPORT  
CONCEPT TEMPLATE

TEMPLATE

BASED ON C-17, APACHE,  
ETC. BASELINE INNOVATIVE  
PROGRAMS - PLUS TEAM  
ANALYSIS RESULTS

PILOT

PROTOTYPE

PILOT

PROTOTYPE



# NOTIONAL TEMPLATE

## **C-17 Innovations**

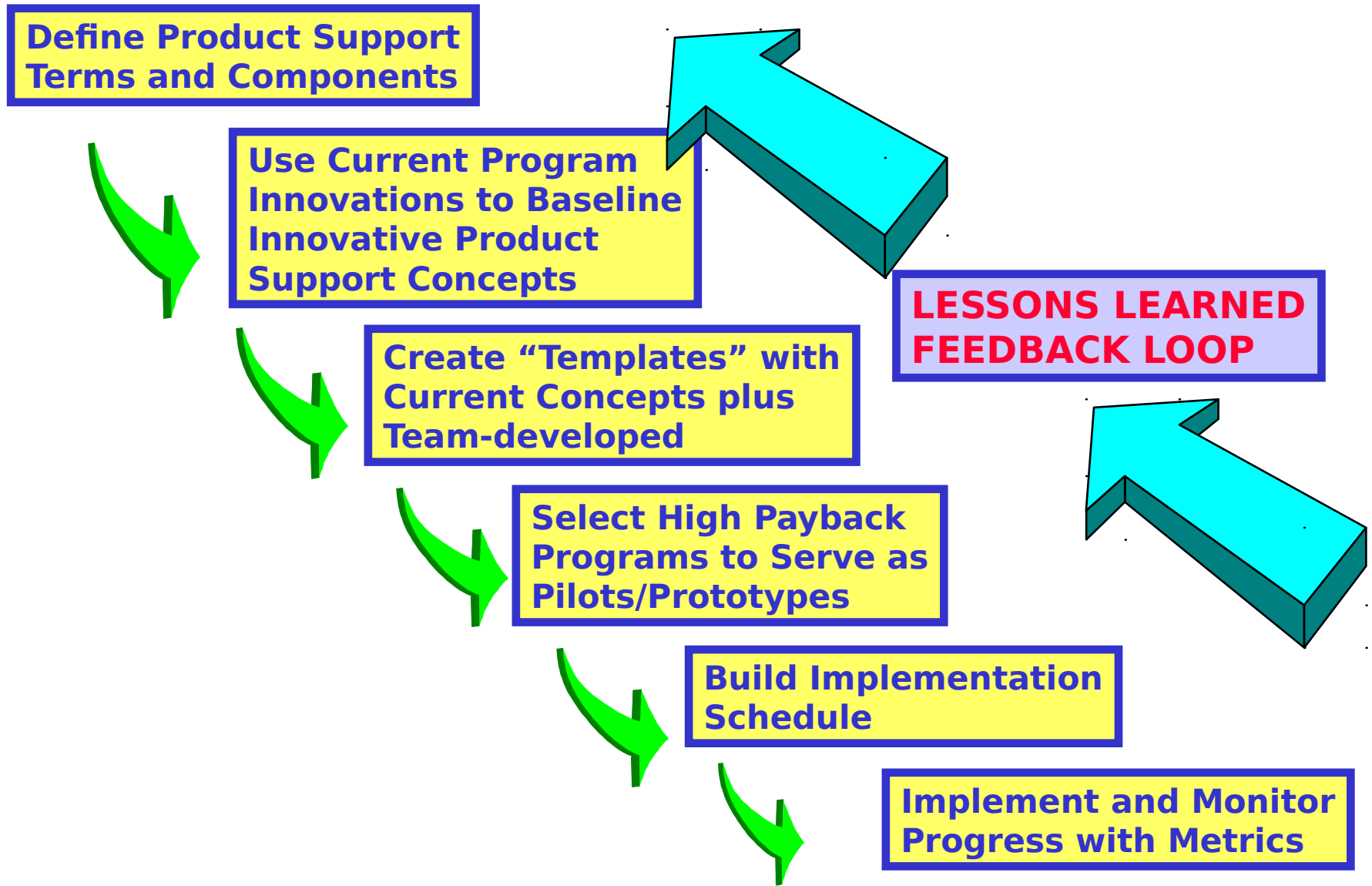
- Flexible Sustainment Concept
- Performance-based contract
- Colorless money
- Intelligent partnerships
- Integrated Program Mgmt
- Reliability-based Logistics
- Contractor F<sup>3</sup>I responsibility
- Contractor incentivized to invest
- Mutual long-term commitment to support
- Weapon system performance guarantees
- Joint Cost Model

## **Apache Innovations**

- Deliverable is “power by the hour”
- Flying hour cost reductions pre-negotiated
- Consolidates technical and economic decisions in contractor
- Contractor ICP
- Partnership with Corpus Christi Army Depot
- Incentives to Modernize thru Spares

# SECTION 912

## ~~GAMEPLAN~~



# TOP-LEVEL STRATEGY

## SECTION 912 STUDY AREA      TEMPLATE

- Product Support Reengineering X
- Competitive Sourcing X
- Modernization Through Spares X
- Prime Vendor/VPV X
- PM Life Cycle Management X
  - **TEMPLATES TAILORED TO APPLICATIONS/PROGRAMS**
  - **PREFERENCE FOR HIGH RELIANCE ON COMMERCIAL SOURCES, PRACTICES, AND MANAGEMENT (I.E. TSPR)**

# DETAILED TEMPLATE STRATEGY (notional)

## PRODUCT SUPPORT COMPONENT

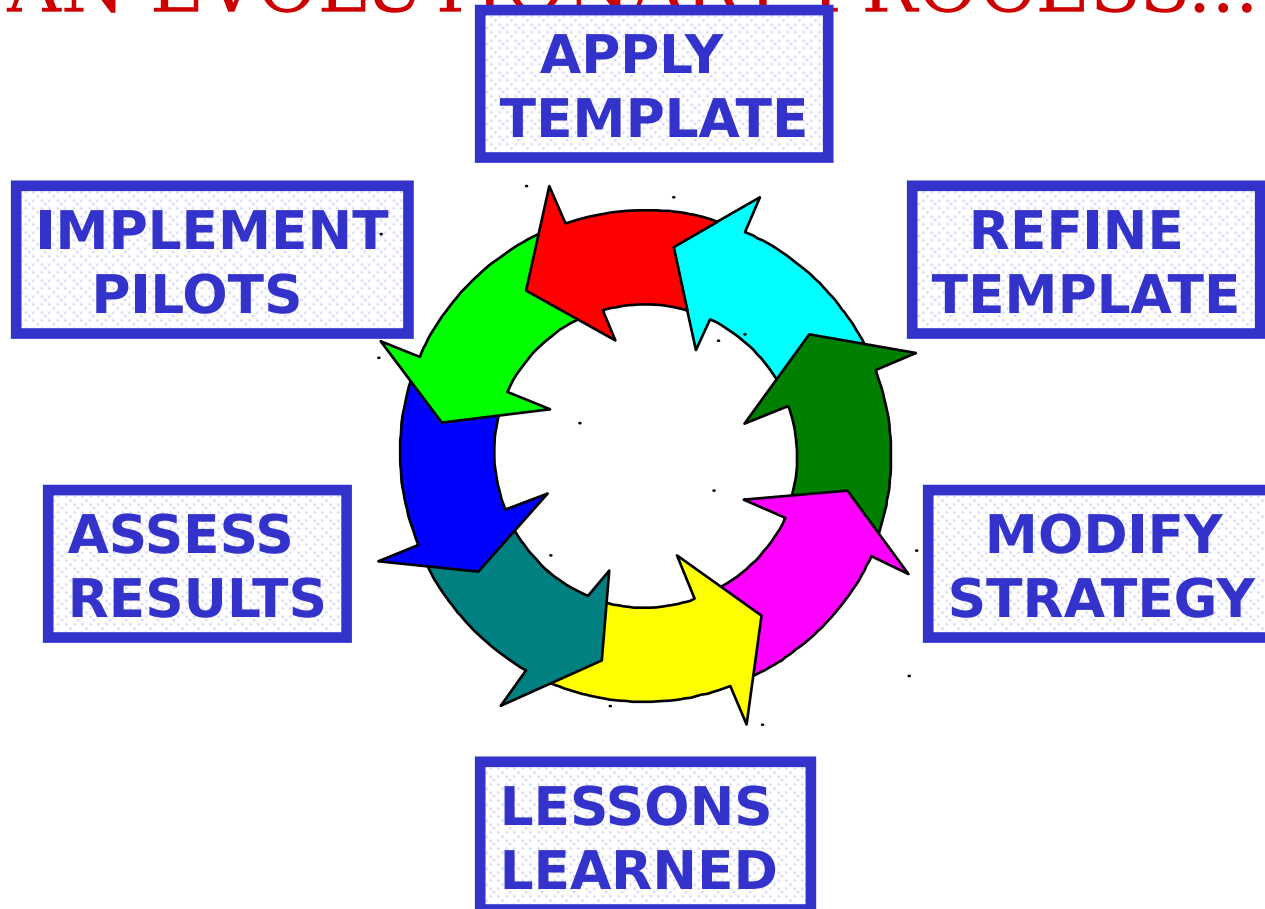
- Maintenance
- Supply Mgmt
- Technical Data Mgmt
- Configuration Control
- Modification Mgmt

## INNOVATIVE TEMPLATE PREFERENCE

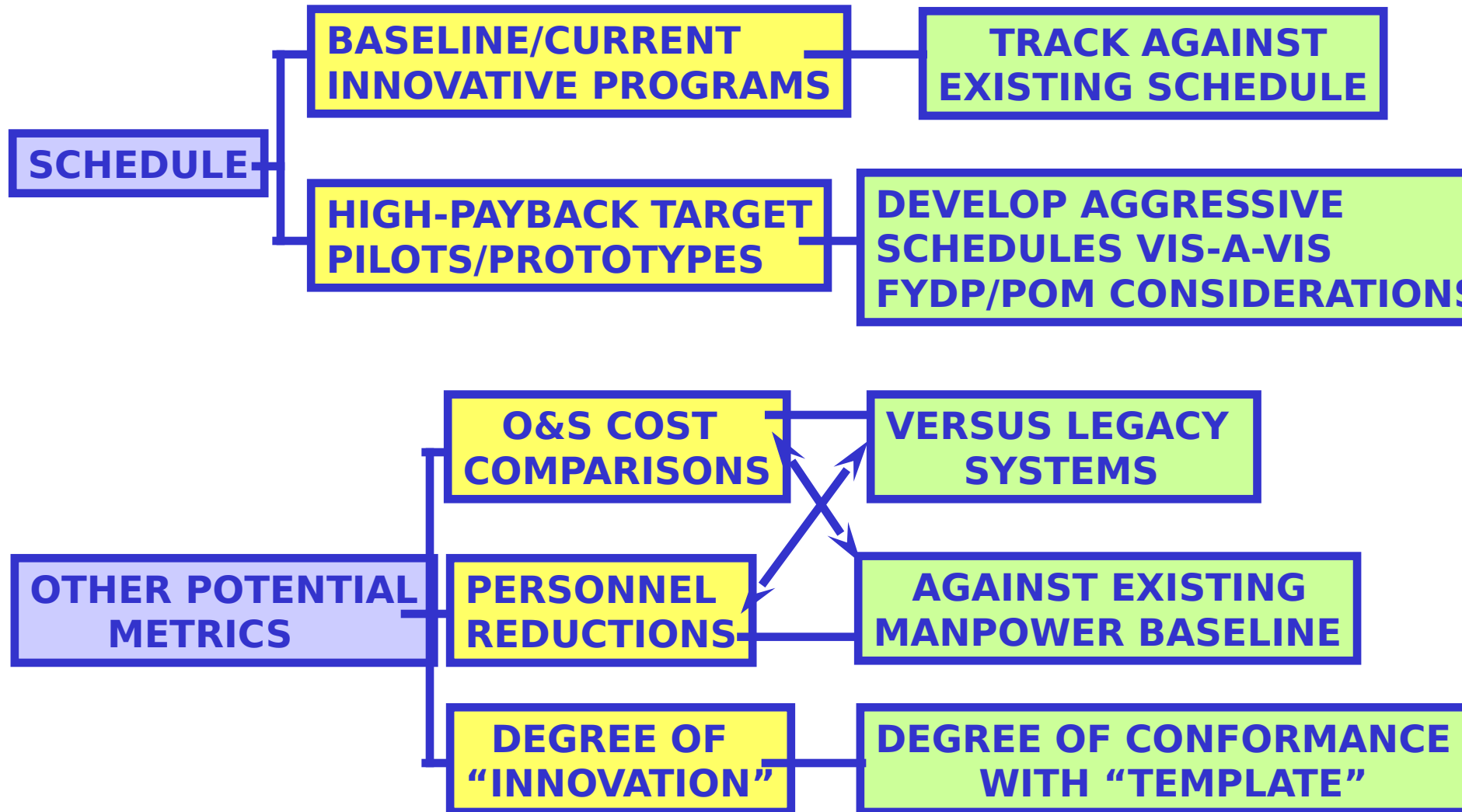
- Depot Partnering/Blue O&I
- Prime Vendor/VPV; KOTR Wholesale; DoD retail
- KOTR-owned, AF access, digital format
- DoD top-level, KOTR sub-system/component level; Mod thru Spares
- DoD/KOTR partnering; Priority to R-TOC mods

# FEEDBACK IS IMPORTANT!

AN EVOLUTIONARY PROCESS...



# ASSESSING PROGRESS





# Section 912 Status

**PROGRAM MANAGER OVERSIGHT OF LIFE CYCLE  
SUPPORT (PMOLCS) STUDY GROUP**

Col Scoop Cooper  
27 Oct 1998



# ***TASKING***

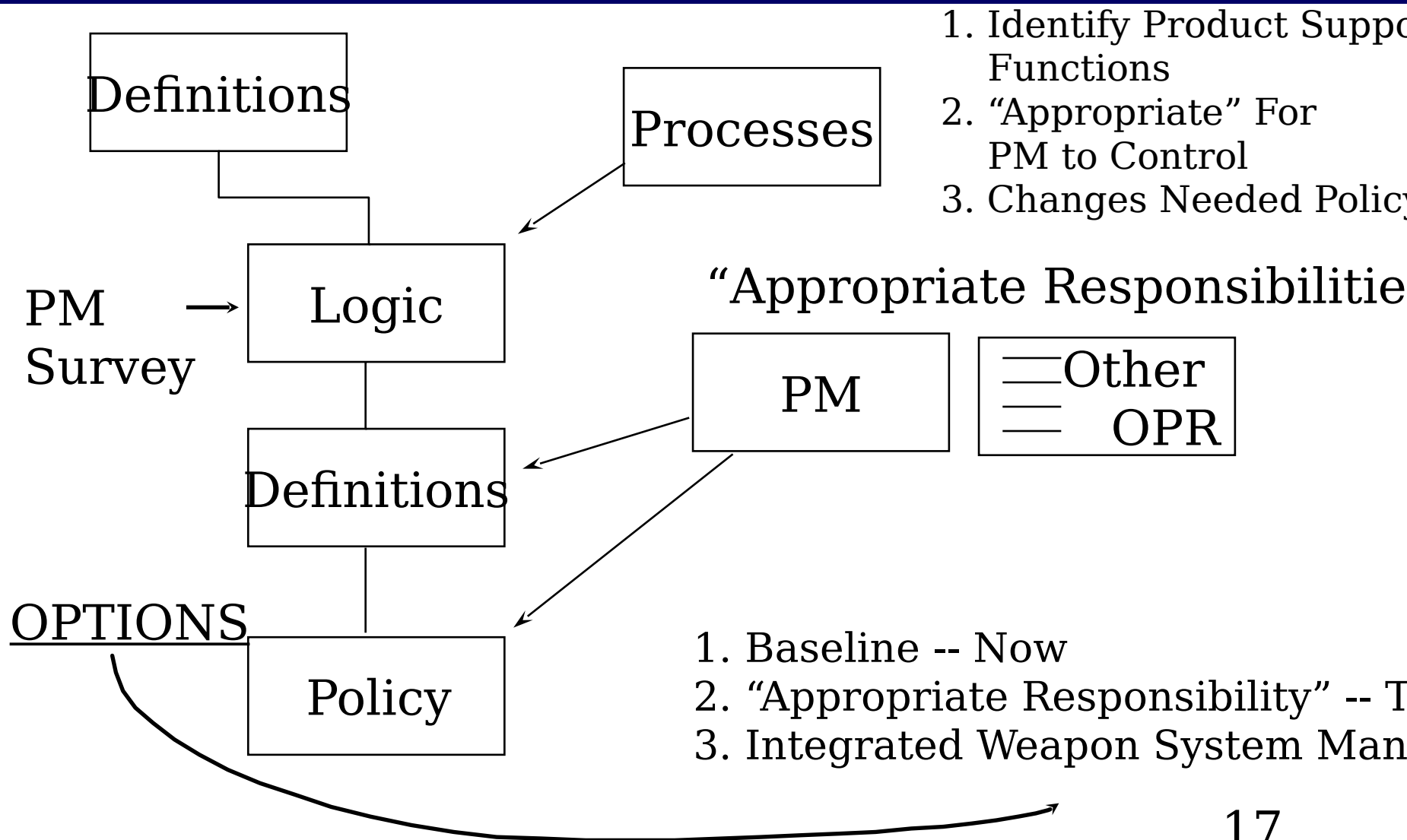


- 2 Sept 98 -- Initial Meeting Program Manager Oversight of Life-Cycle Support (PMOLCS) Study Group
  - Tasked to Provide Briefing on:
  - R-TOC DSAC Briefing (13 July 98) -- Pilot Program Report
  - R-TOC Analysis of Pilot Programs -- PM Visibility and Control
  - Selected to chair PMOLCS sub-group to determine Baseline Definitions
    - i.e. PM Oversight, Control, etc.
- PMOLCS Final Report : 1 Feb 99





# PROGRAM MANAGER OVERSIGHT TO LIFE CYCLE SUPPORT (PMOCLS) STUDY GROUP GAMEPLAN



# PMOLCS Study Group Schedule

Version 1.0  
10/4/98

